



OXYGEN QUESTIONS AND ANSWERS

Q: Why does the flow not feel as strong?

A: Check the tubing for kinks. Change if needed. If using a humidifier bottle (bubbler), ensure cap and adapter tube are screwed on properly. Check if straw in the bubbler is cloudy, if so change bubbler.

Q: Why is red light on and beeping?

A: Check if lpm is too high or too low. If so return it to prescribed setting. Check for kinks in tubing. If using bubbler check to see if its cloudy, and if its bubbling, if not change accordingly.

Q: Why is yellow light on and beeping?

A: Unit has detected a malfunction. Use back up o₂ (tank or poc) source and call us. Unit most likely needs to be swapped.

Q: How do I connect the humidifier bottle?

A: On some models you need to use adaptor hose. Screw end with threaded fitting, to top of bubbler, and other end to port on concentrator. Green tubing goes to side port on bubbler cap. Use water trap to connect tubing on other end of green tubing between next tubing or cannula. On some models just screw threaded cap to threaded port on concentrator.

Q: How often does the tubing and cannula have to be changed?

A: Tubing should be changed once every 3 months and cannula once every month. If you've been sick, you may change cannula prior, so as to prevent any unwanted bacteria.

Q: Why do I feel water in my nose and dripping water?

A: If using a bubbler, the use of a water trap is best. It connects between tubing and cannula or next tubing to catch water. Once caught water is at a reasonable amount, simply pop off side cap and empty and replace cap.

Q: I am supposed to use o₂ with my cpap over night. How do I connect?

A: Use a o2 bleed in adapter small side goes to hose and larger side to mask end. Connect o2 tubing to the port in middle of adapter. Some cpaps have o2 tubing with an o2 connector built in.

Contact Hayat to see which one you need.

Q: My power went out and I'm using o2, what do I do?

A: Use your back up o2 source (tanks or poc). Call us and let us know. Call electricity provider and let them know you have o2 medical need. This will put on priority of list for faster response time.

Q: How do I change over regulator on o2 tanks?

A: Refer to video on our Hayat Home Medical facebook page.

Q: How long does the battery last on poc.

A: Depends on specified model as well as the liter flow and respiratory rate of the patient.

Refer to owners manual or call us for more info.

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